# York Monitor (Extract)



Quarter 2 Update 2014 – 2015



# **Build Strong Communities**



# Homelessness prevention and relief per 1,000 households





Projected Increase in the number of Households (2013 - 2021)

Crime incidents 2013/14 to 2014/15

All crime

### Overall violence



14.3% increase 2.9% decrease

NYP recorded ASB calls for service



0.2% decrease

# Deliver a community stadium including a county standard athletics facility

Greenwich Leisure Ltd (the UK's largest leisure centre operator) is leading the consortium named as the preferred bidder to deliver the 8,000 all-seater York Community Stadium & Leisure Complex and run the council's existing leisure centres at Yearsley Pool and Energise.

# Support community groups to take greater ownership of the management and operation of parks and green spaces

Between July and September, the Smarter York team worked on 29 community schemes including the community running of Rowntree Park summer fair, the construction of phase 2 of the Rawcliffe Country Park bike track and awarding the contract for the refurbishment of the Cornlands Play Area with Cornlands and Lowfields Residents Association.

### **Increasing Affordable Housing**

Affordable Home construction has fallen from 151 in 2011/12 to 50 in 2013/14. Negotiations between the Council, York Housing Assoc., land owners and Homes & Community Agency has resulted in Jubilee Court, a £2 million, 18 home affordable housing development in Elvington.

# Focus on Tackling Loneliness and Social Isolation

The Joseph Rowntree Foundation has undertaken research in York on how to reduce loneliness and social isolation. Research found that the main causes of loneliness were due to ageing, family issues, not knowing neighbours, a lack of community facilities and chances to get involved with the community.

A free resource pack providing ideas on how to tackle loneliness is now available at the link below:

http://www.jrf.org.uk/publications/lonelinessresource-packrk.gov.uk

York's Lidgett Grove Methodist Church established a successful Community Café offering company and activities. The Café was initially started as a pilot project but following it's support and usage work is now underway to develop the facility into a Community Hub.

# Consult on the draft local plan that sets out how York's housing needs will be met up to 2030

In line with the government's 2012 National Planning Policy Framework, a draft Local Plan was agreed by Cabinet on 25 September. Public Consultation is on hold while further work is carried out to comply with a motion submitted at Full Council in October. Currently, proposals include:

- 20 employment sites for future development, for example York Central
  Approximate £300m investment in
- transport infrastructure to deliver York's growth ambition

#### **Council Homes and Housing Services**

The Council's Housing and Building Services team have achieved the Government Standard for Customer Service Excellence following an independent review. The 2013/14 Tenant and Leaseholder Report showed 86.9% overall satisfaction rate with services. Council tenant arrears increased to 2.3% of annual due rents in Q2. However, as the past 3 years figures range from 1.3 – 1.6% this should improve over the remainder of the year.

### Raise standards in the private rented sector

99 landlords have registered nearly 400 homes with the council's private landlord accreditation scheme 'YorProperty'. 49 landlord members have taken up the scheme's core management and property standards training and only one of seven property inspections has needed further action to meet the standards set.

### **Community Safety**

A Summer Safety campaign was launched in July centred around the 'Plan Safe, Drink Safe, Home Safe' campaign developed by the University of York St. John Students' Union. Measures included bus, mobile screen and poster advertising campaigns and distribution of beer mats to riverside venues.

Violent crime in the Cumulative Impact Zone, an area covering a large part of the city centre, is forecast to reduce by 6.8%. However, Violent crime associated with alcohol outside the city centre continues to slowly rise.

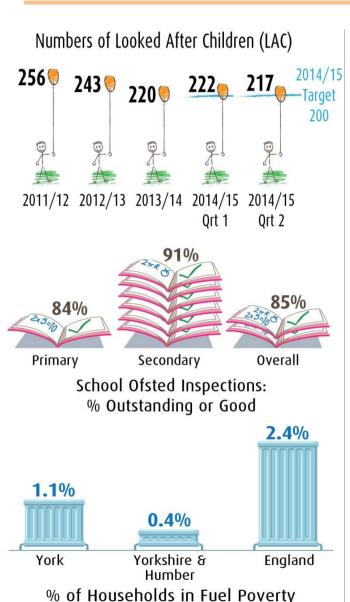
Reported Domestic Violence in York is currently on course to reduce by 1%. The Domestic Abuse Early Intervention Project has been receiving referrals from the Police since February. The Early Intervention Worker has been vetted and now has direct access to Police systems.

## Looking Ahead... To build strong communities the Council will:

- Deliver a community stadium including a county standard athletics facility
- Support community groups to take greater ownership of the management and operation of parks and green spaces
- Through the 'Rewiring' programme the Council will develop community hubs where we can work in partnership with local communities at a neighbourhood level
- Raise standards in the private rented sector and continue to tackle homelessness through a sustained focus on early intervention and prevention
- Deliver the Community Learning Strategy and expand opportunities available to residents to promote health and wellbeing, including the development of a pilot programme focusing on living with dementia

# **Protect Vulnerable People**





# Focus the School Improvement and Skills Service on improving the outcomes of the most vulnerable

Early A Level results for York school sixth forms show that 41% of students achieved three or more A\* - B grades, maintaining high standards of previous years and significantly higher than the 2013 national figure of 28%. 96% of students achieved three or more A\* - E grades, an increase of two percentage points from 2013, with provisional results indicating this is also likely to be above national levels.

### Raising educational attainment

In York in 2013 there were 3,930 pupils eligible for free school meals, approximately 300 in each year group. There is a considerable attainment gap between pupils who are in receipt of free school meals and other pupils. To close the attainment gap the York 300 research project has been launched to identify these children and strategies that are working elsewhere in the country so they can be adapted for York. The Joseph Rowntree Foundation will undertake an evaluation of the project, and the project will be reviewed after twelve months to determine whether interventions have made a difference to the children's lives.

### **Safeguarding Adults**

Consistent representation from thirteen partner organisations has been established at the quarterly Safeguarding Adults Board, inc. NHS, North YorksPolice, York Council, Health Watch York and the independent and voluntary sectors. A Board sub-group is undertaking a detailed work programme to ensure the Board is fully compliant with regulatory requirements for when it becomes a statutory body in April 2015.

Despite showing some improvement in the last quarter, delays in transfer from hospital attributed to adult social care continue to increase and were at 14.7 per 100,000 in Q1 2013/14, above regional and national averages of 2.5 and 3.1 per 100,000 respectively. Delivery of the Rewiring Adult Social Care programme will provide the long-term solutions needed in this area.

#### **Care Act**

The Council is underway with implementing developments against new regulations within the Care Act. The Act will become law and Phase One requirements will be implemented for 1st April 2015. Further information on the Care Act can be found at http://www.gov.uk

### Focus on No Wrong Door Conference 2014

Child Sexual Exploitation will be one of the themes at this year's No Wrong Door Conference, held in York on 4<sup>th</sup> November.

The key speaker will be Nazir Afsal, Chief Crown Prosecutor for the North West of England and the national lead on violence against women and girls, child sexual abuse, honour based violence and forced marriage.

Other speakers include Donna Molloy, Head of Implementation at the Early Intervention Foundation, who will talk about the importance of Early Help, and Emma Smale, Head of Policy and Research, Action for Children, who will speak on Neglect. Additional key themes include 'the voice of the child' and 'emotional wellbeing'.

The conference is organised by York's Children's Trust Unit, which brings together partners working with young people across the city. It will look at how professionals can work together to ensure the best outcomes for children, share good practice in both early preventative services and building resilience for young people, as well as sharing the lessons and how to bring those lessons into everyday practice.

### Improving outcomes for the Gypsy and Traveller Community

Literacy Classes for Gypsy and Traveller women are now in their third year.
Attendance rates and achievements have been high and many of the original group have completed second and third year courses, gained accreditation and a number of women have gained employment. The group have published a book of their own stories and delivered workshop conferences to let others know how developing literacy skills has had a positive impact.

#### **Troubled Families**

The Troubled Families Programme, known locally as the Family Focus Programme, is tasked with turning around the lives of 315 York families where children are not in school, adults are not in work and there is anti-social behaviour and/or youth crime. The programme had turned around 235 (75%) of the families by the end July 2014. Next year, Phase 2 of the programme will see an extension to include more families. expanding the focus to include families where children need help, are at risk of social exclusion, young people are not in education, training or employment, there is domestic violence and where there are a range of health problems.

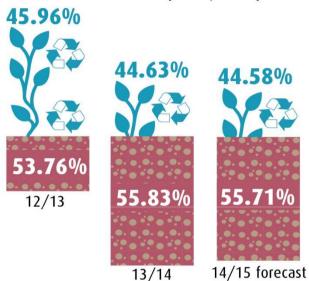
# Looking Ahead... To protect vulnerable people the Council will:

- Continue to reduce the number of looked after children
- Launch the Learning & Development framework for social care practitioners to strengthen services for children requiring support and protection.
- Focus the School Improvement and Skills Service on improving the outcomes of the most vulnerable.
- Continue to mitigate the impact on vulnerable people of welfare reforms and lead on Financial Inclusion and support the work of the Financial Inclusion Steering Group.
- Tackle homelessness through a sustained focus on early intervention and prevention.
- Improve quality of life outcomes for Gypsies and Travellers by increasing engagement, improving facilities and expanding site provision
- Deliver the Better Care Agenda through partnership working between Adult Social Care and Housing and achieve financial efficiencies by implementing the outcomes of the Sheltered Housing with Extra Care review.

### **Protect the Environment**



### Household waste recycled/composted



Municipal waste landfilled

### Residual household waste



Gain approval for a new Waste Strategy to obtain greater efficiency and cost savings

Municipal waste sent to landfill and household recycling are both forecast to be stable in 2014/15 and stay in line with levels seen last year. Household waste recycled or composted, at 44.6%, is above the national average of 43.5% (2013/14). However, total municipal waste sent to landfill is higher than the national average. The cost of landfill tax for commercial and household waste is forecast to increase to just under £4.2 million (from £3.8 million in 2013/14).

Plans to go ahead with a multi-million pound waste disposal facility to deal with household waste for York and North Yorkshire were approved at two separate meetings of North Yorkshire County Council's Executive and City of York Council's Cabinet in September. The proposed facility, at Allerton Park, will dispose of non-recycled household and a small amount of commercial and industrial waste. It will do this either mechanically. biologically or in an Energy for Waste plant to reduce the region's carbon footprint, avoid increasing landfill penalties and produce enough electricity to power a town the size of Harrogate. A full meeting of the county council will confirm the decision on in November.

# Focus on Electric Vehicle Charging Network

The Office for Low Emission Vehicles strategy 'Driving the Future Today' states that by 2040 almost every new car and van in the UK fleet will be an ultra low emission vehicle.

York is making progress towards a strategic Electric Vehicle charging network and ten fast charge 'pay as you go' public charging points are now available in public car parks and at Park & Ride sites, with an additional 12 privately owned sites at hotels, supermarkets and other developments around the city. The locations of all charging points are on the i-Travel website and the map is currently being updated with new locations, as funding has been secured to bring rapid more charging facilities to York during 2014.

http://www.itravelyork.info/driving/electric-vehicles/electric-vehicle-recharging-network

Meet York's health-based air quality objectives and promote the links between public health and air quality Figures from 2012 show York's CO2 population per head increased to 5.6 tonnes per person from 5.3 tonnes in 2011.

The third Air Quality Plan is close to completion for distribution and consultation. Central to the proposed framework is the concept of a 'Clean Air Zone' where bus emissions will be regulated, based on the frequency of which they enter the inner ring road. The most frequent and polluting services will be required to meet higher emission standards than less frequent services.

If a Clean Air Zone is introduced, over 80% of bus movements in York will be made by ultra low emission buses by 2018.

Other proposed measures include reducing vehicle idling, developing a strategic electric vehicle (EV) recharging network, a compressed natural gas refuelling station, a freight improvement plan and further reductions in emissions from taxis and the Council vehicle fleet.

## Implement and promote Green Deal, along with Leeds City Region partners

The Leeds City Region Green Deal, now under the West Yorkshire combined Authority, is making progress with a preferred bidder now in place. The reason for seeking supplier bids was to establish a long term Provider partnership that would generate green investment in the Leeds City Region, comprising energy saving technologies in residential properties (focussed on the private sector), jobs and skills, and reduction in fuel poverty and carbon emissions. The programme's scope is also wide enough for social housing and non domestic opportunities to also be explored.

The Leeds City Region programme will help ensure the Council can continue to increase the energy efficiency of private homes and support the new Green Deal Provider to deliver 2,475 green deal measures to around 1,980 properties in the City, although this less than originally anticipated due to recent Government funding changes. A final tender is required from the bidder and this will be subject to scrutiny through the combined authority.

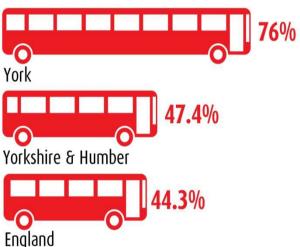
## Looking Ahead... To protect the environment the Council will:

- Gain approval for a new Waste Strategy to obtain greater efficiency and cost savings
- Develop and implement a communication programme to increase public understanding of the Waste Strategy to encourage more recycling and reduce landfill
- Meet York's health-based air quality objectives and promote the links between public health and air quality
- Implement and promote Green Deal, along with Leeds City Region partners, to reduce fuel poverty, improve home energy efficiency and reduce carbon emissions
- Increase use of recyclable materials and investment in resilient new materials to reduce future maintenance cost
- Invest in LED based street lighting

# **Get York Moving**









June 12 - 21.3mph June 13 - 20.0mph June 14 - 20.3mph

Average vehicle speeds - York

### **Complete the Access York Project**

Two new Park and Ride sites (Askham Bar and Poppleton Bar) opened on 8 June 2014 with parking capacity increased by 30% to 5,500 spaces. Associated Highway improvement works at the A59/A1237 junction were completed in August 2014. All A roads into the city are now covered by a Park & Ride option for travellers. Additional funding for further expansion is being sourced via the West Yorkshire plus Transport Fund.

## **Deliver Better Bus Area Funded schemes** such as Exhibition Square

City Centre bus interchange facilities have been upgraded through Better Bus Area Funding at Piccadilly, Stonebow and the Station. The upgrade of the facilities at Exhibition Square, which handles around 750,000 passenger journeys a year, commenced in September with completion expected in November. Further improvements in Rougier Street have been delayed by the slower than anticipated progress of the redevelopment of Roman House St but should be in place in 2015.

## Complete 20mph speed limit programme for residential areas across the city

The South Bank pilot project has been completed and its success continues to be monitored. City wide roll out is now underway and the completion of the West of York means a third of the City is now covered.

City wide progress is slower than expected as the programme has been addressing local concerns, but schemes in North and East York are due to be completed in 2014/15.

### **Transport Network**

The condition of the Road and Pathway network has been relatively stable over the past 3 years, 16% of roads and 4% of paths were rated as poor condition in 2013/14 a rise and fall of 1% point respectively from 2012/13. Principal roads are in better condition than smaller ones, although even unclassified routes where maintenance should be considered, at 10%, is better than national and regional averages of 17%.

### Focus on Cycling

The 'Cycle Yorkshire – Ride the Routes' mobile phone app has been selected as a finalist in the 'Digital Community Pioneer of the year' category of the Digital Entrepreneur Awards 2014.

York's iTravel programme led the development of the app on behalf of the Road Safety Partnership across Yorkshire & Humber. The free app, which was launched in March this year has already been downloaded over 4,000 times and is backed by Welcome to Yorkshire.

The app includes information for riders who want to follow in the tracks of both Yorkshire stages of 'Le Tour'. It incorporates flyover scenic maps of the routes, as well as videos of York based semi-pro cyclist Jamie Sharp, tackling some of the most challenging sections.

The app can be downloaded for Apple and Android devices at the link below or by searching the Google or Apple stores for 'Cycle Yorkshire': http://bit.ly/cycleyorkshire

#### Traffic

People issued Penalty Charge Notices (PCNs) in relation to the trial traffic regulation of Lendal Bridge can now apply for refunds online through the Council's website until the end of the year. The Council's website will be updated monthly with the number of PCNs repaid and the council will publish the total cost of the Lendal Bridge settlement process after Wednesday 31st December.

### **Improving Movement in the City Centre**

Following the success of the experimental Foot streets hours identified through the Foot streets Review, the revised Foot streets hours have now become permanent (10:30 to 17:00). The possible expansion of foot streets to additional areas continues to be investigated.

### **Develop York's Cycling and Pedestrian Network**

The critical element of the Haxby Road to Clifton Moor Cycle route, the bridge over the Scarborough railway line, will be constructed in autumn 2014 with the full route completed early in 2015.

Phase 1 of the Knapton to Rufforth Cycle Route will be completed in 2014/15 with Phase 2 and 3 (a link to Rufforth then Knapton) to be developed in future years.

### Looking Ahead... To get York moving in 2014/15 the Council will:

- Complete the Access York Project which increases the capacity of the service by 30% (2 New Park & Ride sites and the upgrade of the A59/A1237 roundabout).
- Develop York's Cycling and Pedestrian Network, inc. the Haxby Road to Clifton Moor Cycle Route
- Complete 20mph speed limit programme for residential areas across the city
- Deliver Better Bus Area Funded schemes such as Exhibition Square, Capacity enhancements to Clarence Street/Lord Mayors Walk junction, Museum Street bus shelter, and new shelter in Rougier Street
- Work with the West Yorkshire plus
   Transport Fund to deliver infrastructure improvements in the city including the completion of the first stages of the Outer Ring Road upgrade study, commencement of detailed design of the A1237 roundabout improvements and review of the station frontage to reduce the conflict between users and improve the interface between modes